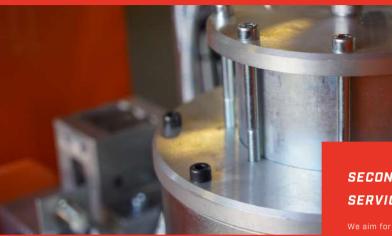


Reliable Systems.



Unparalleled service.

## DOWN WITH DOWNTIME.



To avoid costly downtime, it is extremely important to have a diligent and proactive approach to preventative maintenance.

Our service support team is a trusted resource for all customer service needs. We tailor a service program to your specific needs using a comprehensive approach.

An integral part of equipment performance, maintenance should both be scheduled and performed at appropriate intervals.

Itipack does this with a trusted network of service professionals spread throughout North America & Mexico. A proactive approach to maintenance would help ensure your automatic strapping system will not fall prey to unexpected down-time.





## SECOND TO NONE SERVICE

We aim for timely response to all service inquiries 8 quick dispatch of service techs on customer request.





QUICK HEAD REBUILD PICKUP IN ONE WEEK



TURNAROUND OF 6 WEEKS FOR REBUILDS



PREVENTATIVE MAINTENANCE 30-POINT CHECKLIST



48 HOUR TECH DISPATCH







#### TOP-TIED TRAINING

We know that transferring our knowledge to your people is very important.

Our training follows a specific outline of safety tips and operational instructions to perform preventative maintenance, troubleshooting and replacing parts. We offer bilingual classroom-style and hands-on training designed to improve your personnel's skills and increase productivity.





#### **GOOD - BETTER - BEST**

- Customized
- Maintenance
- Troubleshooting
- Rebuilds
- Service
- Training
- Mechanical
- Electrical
- Diagnostics

monthly/quarterly/annually

#### **CONTACT DETAILS**

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# **REVIEWS**

from our clients



## Brian Koziarski



Over the past several years I have been using Itipack strapping system I have been quite satisfied with both their support and service departments. We have installed 5 units in our facility and have utilized the yearly service agreements with great success. The techs are professional and well versed. I would rate Itipack highly when the time comes to purchase new equipment.



### **Nick Sinclair**

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After working with Itipack over the course of a couple years, things are doing well. Before I worked with Itipack, I had issues with timing of parts delivery, and I also expressed some concern over parts pricing. Immediately after meeting with Itipack and discussing the problems I was having we









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